



169 Marion St., Main Level, Winnipeg, MB | Box 121, 112 Gosselin Road, St. Malo, MB Tel. 204-231-8331 | Iilstepswellness.com

FEES AND CANCELLATION POLICY

Dear Parent/Caregiver,

Thank you for your interest in referring your child (or yourself)for therapy or learning services at Lil' Steps Wellness. All fees are due within 24 hours of the scheduled session. **The fees for therapy and learning services are as follows:**

THERAPY SERVICES:

Animal Assisted Therapy: \$135-\$145.00 per 50 minute session

Land-Based Therapy: \$145.00 per 50 minute session

Play Therapy: \$145.00 per 50 minute session

Psychotherapy: \$110-\$145.00 per 50 minute session

Couples Therapy \$165.00 per 50 minute session

Parent/Caregiver Initial Meeting: \$110-\$145.00 per 50 minute session

Written or Verbal Report to Caregiver: \$110-\$145.00 per hour

CANCELLATION POLICY

If a cancellation occurs with **less than 24 hours' notice**, this is considered a late cancellation and we will charge the **full fee** of the appointment.

If the session is not canceled and **you do not show**, this is considered a missed appointment and we will charge the **full fee** in this case, as well.

We encourage you to check with your insurance provider as late cancellations and missed appointments may not be covered as part of your plan.

^{*}Sliding scale fees are available for Therapist Interns only and are based on the client's income and ability to pay. Sliding scale fees range from \$45-\$105.

EXCEPTIONS:

We commit to this policy in such cases as forgetting about an appointment, choosing to make alternate plans, double-booking oneself, etc. However, we can appreciate that emergencies do arise and do not always allow for 24-hour notice. In the case of a medical emergency, we may waive the above policy and not expect payment for a missed appointment. Please discuss this with your therapist to see if the waived fees will apply for a missed appointment due to a medical emergency.

OUR COMMITMENT TO YOU:

In keeping with our own policies, we will also provide at least 24 hours' notice if we need to cancel your appointment. However, we are also not immune to emergencies and will do our absolute best to notify you as soon as possible should we need to cancel at the last minute.

Sincerely yours,

Lil' Steps Wellness Management & Staff

